

#1608  
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**SUBJECT:** Softing CANCard(2) SJA Limitations

**VEHICLES AFFECTED:** Allison Electric Drives

**Issue:**

The Softing CANCard(2) SJA will only work with Allison DOC™ For PC (AED) on a bench setup, it will not work on a vehicle. The Softing CANCard(2) SJA will work with Allison DOC™ For PC on both a bench setup and on a vehicle. The Softing CANCard(2) SJA is compatible with the V4.09 driver, not the latest V5.11 driver.

Use the Softing CANCard2 with Allison DOC™ For PC (AED) for a successful vehicle connection.

In addition to the Softing driver that comes with the Softing adapter, the user must install the RP1210A-compliant driver in order to make Softing CAN devices work with Allison DOC™ For PC (AED) V3.0. The RP1210A-compliant drivers are automatically installed with Allison DOC™ For PC (AED) V3.0 and can also be obtained from the Allison Transmission Extranet: Service | Allison TCM Reflash → Softing CANCard2 (PCMCIA) Devices Drivers (For DOC USE ONLY).

**Acronyms List:**

AED: Allison Electric Drive  
CAN: Controller Area Network  
CD: Compact disc  
DOC: Diagnostic Optimized Connection  
PC: Personal Computer  
TCM: Transmission Control Module  
V: Version

SD / SL5719EN

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